

∂ Review Article

Commentary on the Applications of Blended Learning in the Teaching and Learning Process – A Review

Kahengoda Mudiyanselage Niranga Thanuja Bandara¹, Balasooriya Pathiranage Ajith Jayaweera²

¹Department of Technology Education, National Institute of Education, Sri Lanka ²Department of Livestock and Avian Sciences, Wayamba University of Sri Lanka, Sri Lanka

Abstract

Blended learning, an innovative approach that combines traditional face-to-face (FTF) instruction with online elements, has gained prominence in education. This article provides a comprehensive overview of blended learning, including its definition, advantages, disadvantages, and various factors that affect the effectiveness of this teaching and learning approach. It also explores students' and teachers' perceptions of blended learning and the challenges and issues that may arise in its implementation. Blended learning has been found to provide several benefits such as personalized learning, flexibility, improved engagement, cost-effectiveness, accessibility, and real-world skill development. However, it also presents challenges related to technological dependence, digital inequality, reduced face-to-face interaction, and assessment difficulties. Instructors may face challenges in terms of preparation, time management, and scheduling. Factors affecting learning in a blended environment include pedagogical approaches, technology infrastructure, teacher skills and training, student engagement, assessment methods, cultural and social context, and time management. Students and teachers generally perceive blended learning positively, citing improvements in learning outcomes and teaching practices. While blended learning offers a sound pedagogical approach, successful implementation requires addressing technical barriers, ensuring engagement, effective assessment and evaluation methods, effective time management, and providing instructor training and support. Data privacy and security, social isolation, and course redesign are also important considerations in implementing blended learning. In conclusion, blended learning is a versatile and effective educational approach with many advantages and challenges. To ensure its success, careful planning, continuous evaluation, and support for educators and learners are essential to create rich learning environments in a rapidly evolving educational environment.

Keywords: Blended Environment, Face-To-Face Interaction Pedagogy, Teaching-Learning Process, Traditional Learning

1. INTRODUCTION

In the dynamic realm of education, the process of teaching and learning holds a pivotal role. In the ever-evolving landscape of education, the teaching and learning process is critical in shaping the future of our most invaluable resource—our children. Among the diverse methodologies that have emerged, blended learning stands out as a transformative approach. Defined as the seamless integration of web-based resources with traditional face-to-face instruction, blended learning enriches educational experiences and significantly enhances their effectiveness (Garrison and Kanuka, 2004; Graham, 2013; Bruggeman, 2022). This method provides students with the flexibility of synchronous communication and access to online learning systems at their convenience, extending learning beyond the confines of the physical classroom (Boelens et al., 2017).

K.M.N.T.K. Bandara nirangabanadara08@gmail.com

Received May 24, 2024 Accepted September 7, 2024 Published November 4, 2024

Citation: Bandara, K. M. N. T. K., & Jayaweera, B. P. A. (2024). Commentary on the applications of blended learning in the teaching and learning process – A review. *Journal of Research in Education and Pedagogy*, 1(2), 83–97.

DOI: 10.70232/jrep.v1i2.10

© 2024 The Author(s). Published by Scientia Publica Media



This is an open access article distributed under the terms of the Creative Commons Attribution-NonCommercial License. The aim of this study is to evaluate the effectiveness of blended learning in real-world educational settings. Specifically, this research seeks to assess how blended learning can be optimally implemented to enhance teaching and learning processes, improve student outcomes, and ensure greater equity in educational opportunities. The significance of this research is underscored by the increasing global shift towards blended learning. According to a 2021 report by the eLearning Industry, over 70% of educational institutions in the United States have adopted some form of blended learning, with documented improvements in student outcomes. This trend reflects a broader recognition that traditional educational models must evolve to meet the demands of the digital age. The Center for Educational Research and Innovation (CERI, 2005) emphasizes that blended learning is not merely an adjunct to conventional methods but a strategic tool for achieving educational objectives in a rapidly changing world (Mitchell & Forer, 2010).

However, despite the growing popularity of blended learning, there remains a significant gap in the literature regarding its practical implementation across diverse educational contexts. While numerous studies have examined the benefits and challenges of blended learning, few have provided comprehensive evaluations of how it can be effectively integrated into various educational systems to meet the unique needs of different student populations. This review is necessary to bridge this gap by synthesizing existing research and offering new insights into the application of blended learning. By addressing this gap, the study will contribute to a more nuanced understanding of how blended learning can be optimized to improve educational outcomes. Moreover, this review is intended to be broad enough to appeal to a wide audience, including educators, policymakers, and non-specialists interested in the future of education. By making the discussion accessible and grounded in research, the introduction not only informs readers about the relevance of the topic but also highlights the broader implications of blended learning for educational innovation and equity.

In traditional classrooms, learning is confined to physical spaces, limiting opportunities for personalized instruction and self-paced learning. In contrast, blended learning environments combine the strengths of in-person interactions with the advantages of online technologies, such as learning management systems, which allow for greater flexibility and customization (Garrison & Kanuka, 2004; Oliver & Trigwell, 2005; Heirdsfield et al., 2011; Owston et al., 2013; Sanchez, 2017). Research consistently shows that blended learning not only enhances the teaching and learning process but also opens new pathways for educational innovation, making it a key area for academic inquiry (Wanner & Palmer, 2015; Tseng & Walsh, 2016; Bruggeman, 2022).

By understanding how blended learning can be optimally implemented, educators can better tailor their strategies to meet the diverse needs of students, ultimately leading to improved educational outcomes and greater equity in learning opportunities. This study is, therefore, vital as it seeks to provide valuable insights that can guide the adoption and refinement of blended learning strategies, contributing to the advancement of modern education. This paper therefore provides a comprehensive understanding of blended learning in an organized manner as follows: Methodology section describes the descriptive analysis approach followed in this study, drawing on secondary data to achieve the objectives of the research. Discussion section elaborates on the subtopics of discussion in detail, starting with the introduction to blended learning, followed by perception - students and teachers; further, the factors influencing the learning in a blended environment, the benefits of blended learning, the challenges faced by this kind of learning, and finally the barriers to implementation. The next section on Future Trends explains how the blended learning landscape is evolving, including what technologies and methodologies will become relevant or are already emerging. Finally, Conclusion section collates the key findings and makes recommendations for integrating best practices into blended learning at educational settings.

2. METHOD

2.1. Research Approach

This study adopts a descriptive analysis approach, leveraging secondary data from a broad range of existing literature on blended learning. The research methodology is designed to review and synthesize findings from past studies, providing a comprehensive evaluation of blended learning applications in diverse

educational contexts. The focus is on analyzing previous research findings to identify trends, challenges, and opportunities in the integration of blended learning across different teaching-learning environments.

2.2. Data Collection

Secondary data were gathered through a systematic review of relevant academic journals, articles, and case studies. Sources include peer-reviewed journals, conference proceedings, and academic books on blended learning, educational technology, and pedagogy. Google Scholar, JSTOR, and PubMed were the primary databases used to extract literature, ensuring a comprehensive overview of the topic.

2.3. Data Selection Criteria

The selection criteria for including studies in this review were based on the following:

- Relevance: Only studies directly addressing the implementation of blended learning in educational settings were included.
- Timeframe: The review focused on studies published within the last 10 years (2013-2023), to capture the most recent advancements and discussions.
- Quality: Peer-reviewed articles and studies with significant citations were prioritized to ensure data quality.
- Geographical Scope: The review encompassed global perspectives, emphasizing studies from both developed and developing regions to highlight the varied applications of blended learning.

2.4. Analytical Framework

The data collected were analyzed using thematic analysis to identify recurring themes and patterns. These themes include:

- 1. Effectiveness of Blended Learning: How it enhances student outcomes and teacher performance.
- 2. Challenges in Implementation: Barriers such as technological access, teacher training, and student engagement.
- 3. Future Trends in Blended Learning: Incorporating advancements like AI, VR, and gamification into blended learning environments.

2.5. Method Justification

The chosen descriptive analysis method allows for a comprehensive understanding of the practical applications and challenges of blended learning across diverse educational settings. The use of secondary data ensures a broad perspective by drawing on multiple sources, which enhances the reliability of the findings. Descriptive analysis is ideal for this study as it enables the consolidation of existing knowledge while identifying gaps for future research.

2.6. Use of PRISMA

To maintain transparency and reproducibility, the Preferred Reporting Items for Systematic Reviews and Meta-Analyses (PRISMA) guidelines were used to structure the review process. PRISMA ensures that the selection and review of studies were conducted systematically, allowing for a clear presentation of the methods and results. A flowchart is provided to show the inclusion/exclusion process of the reviewed articles.

3. RESULTS

3.1. Introducing Blended Learning

Blended learning encompasses the active participation of students in online learning, fostering interactions among students, instructors, and peers (Ranieri et al., 2019). By integrating information and communication technology (ICT) into the educational process, it paves the way for a more cohesive, streamlined, and comprehensive use of information, ultimately yielding positive outcomes. This approach not only offers a platform for acquiring new knowledge but also facilitates the continuous updating of existing knowledge. Consequently, the integration of blended learning into the current educational framework creates a dual learning environment, combining traditional lecture-based learning with online methods, resulting in more effective educational outcomes (Green & Bigham, 2003). Blended learning, as emphasized by Graham (2013) and Chen et al. (2017), entails a harmonious amalgamation of online and face-to-face instruction. This dynamic approach fosters active learning, with knowledge construction taking place collaboratively among peers, all while harnessing a diverse array of learning resources (Rahman & Sahibuddin, 2010). Torrisi-Steele (2011) characterizes blended learning as a student-centered, face-to-face active learning framework enriched by the seamless integration of information and communication technology (ICT). This innovative shift from traditional teaching methods to achieving novel educational goals through ICT has ushered in a paradigm shift in the field of education (Krasnova, 2015).

Table 1. Students' and Teachers' Perceptions

Students' and Teachers' Perceptions	References
Reduction in Student Dropout Rates and Improved Exam Performance: Blended learning has significantly reduced student dropout rates in various subjects, leading to an increase in pass rates and higher exam scores. This positive influence on the learning process has been documented.	López-Pérez et al. (2011)
Positive Impact on Student Learning: Blended learning environments have positively affected student learning, creating an active learning atmosphere in higher education. This approach has led to notable enhancements in students' learning skills. The inclusion of forums and discussion tools has empowered students to engage in discussions related to their courses, further enriching their learning experience.	Rahman et al. (2020)
Positive Perception of Learning English in a Blended Environment: Students have shown a favorable perception of learning English in a blended environment, as evidenced by research	Sari & Wahyudin (2019)
Blended learning plays a pivotal role in supporting teaching and learning. The outcomes reveal that students exhibit positive perceptions when engaged with the blended learning approach.	Ahmad, et al. (2008)
Supporting Teaching and Learning: Teachers recognize that blended learning supports individualization, collaboration, organization, engagement, real-world relevance, and student-centered learning. However, they acknowledge challenges such as student disengagement, device and infrastructure concerns, and the time required to integrate technology effectively into their practice.	Sorbie (2015)
Enhancing Teachers' Academic Success: Teachers trained in blended learning environments have demonstrated higher academic success compared to those trained in traditional learning settings. Blended learning equips educators with multimedia resources, enhances self-learning strategies, and encourages the use of ICT. It enables teachers to create independent training e-courses, moving away from direct instruction.	Qasem & Nathappa (2016)
E-Learning Preferences: Students favor blended learning due to its flexibility, offering access to learning materials anytime and anywhere. This approach expands the psychological and communication space for students. E-learning also contributes to improvements in students' language and listening skills.	Van Laer & Elen (2017)
Personalized and Self-Directed Learning: Flexibility and collaboration in learning, including synchronous and asynchronous opportunities, provide students with opportunities for personalized and self-directed learning. This approach empowers students to take greater control of their educational journey.	García-Valcárcel et al. (2021); Gedik et al. (2012)

Blended learning's allure lies in its departure from conventional learning models, embracing innovative technologies to forge a new educational framework (Tayebinik & Puteh, 2012). Online learning is a cornerstone of blended learning, offering four distinct modes of participation, as articulated by Pandita and Kumar (2023):

- Students can access learning resources through Learning Management Systems (LMS) at any time, from any location, day or night.
- Interactive learning elements engage students in immediate feedback activities, fostering active involvement in their studies.
- Knowledge transfer, elaboration, and updates are facilitated through online discussions with instructors and peers, enabled by cutting-edge technology.
- Students create and present material developments, along with self-made works, as part of assignments, utilizing technology as a valuable tool.

What sets blended learning apart is its unique blend of offline face-to-face learning and fully online learning, effectively harnessing the benefits of both approaches (Chou et al., 2013). This approach offers greater flexibility in terms of timing, optimizing classroom hours (Owston et al., 2013). It also fosters a student-centered approach, encouraging social interaction, and serving as a wellspring of both intrinsic and extrinsic motivation for learners (Khan et al., 2012). Through blended learning, students' language skills are honed, encompassing improvements in reading and listening skills, fostering a self-directed approach to learning, and instilling a genuine enthusiasm for self-improvement (Van & Allen, 2017).

3.2. Students and Teachers' Perception

The incorporation of blended learning into the teaching and learning process has yielded positive and negative results, as discerned by both students and teachers. The impact can be summarized as given in Table 1.

These diverse perspectives illuminate the myriad advantages of blended learning and underscore its positive impact on both students and teachers. Consequently, by pinpointing the factors that influence the implementation of this blended learning process, it becomes possible to address potential weaknesses and mitigate them effectively.

3.3. Factors Influencing Learning in a Blended Environment

Blended learning, a pedagogical approach merging online and digital resources with traditional classroom instruction, is subject to a myriad of influencing factors that shape the effectiveness of the teaching and learning process in this unique environment (Lim & Morris, 2009). In today's rapidly evolving educational landscape, the integration of technology with traditional teaching methods has resulted in blended learning environments. Blended learning combines face-to-face instruction with online learning experiences, providing a dynamic and flexible approach to education. However, the effectiveness of blended learning depends on various factors that affect the learning process. These factors include a wide range of elements, including instructional design, technology integration, student engagement, teacher support, and institutional culture, and can be identified in Figure 1.

In turn, understanding these factors is essential for educators and policy makers to create and sustain successful blended learning environments that meet the diverse needs of modern learners. Accordingly, selecting pedagogical strategies, methods, and materials, whether in a physical classroom or online, significantly influences student learning. To captivate students' minds, it's crucial to align teaching strategies with learning objectives effectively. Accordingly, selecting pedagogical strategies, methods, and materials, whether in a physical classroom or online, significantly influences student learning. To captivate students' minds, it's crucial to align teaching strategies with learning objectives effectively. Accordingly, selecting pedagogical strategies, methods, and materials, whether in a physical classroom or online, significantly influences student learning. To captivate students' minds, it's crucial to align teaching strategies with learning objectives effectively. As Bonk & Graham (2012) emphasize, this synergy is the key to triumphant teaching and learning. As well, in the realm of blended learning, a well-equipped technological arsenal is indispensable. Interactive whiteboards, learning management systems, and digital resources are vital tools for engaging students in meaningful activities (Dziuban et al., 2006; Gedik et al., 2012).

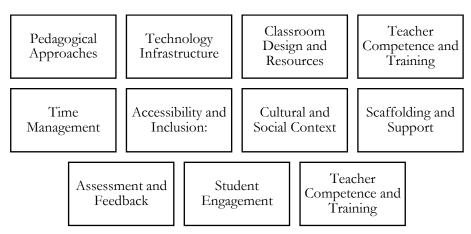


Figure 1. Factors Influencing Learning in a Blended Environment

Accordingly, selecting pedagogical strategies, methods, and materials, whether in a physical classroom or online, significantly influences student learning. To captivate students' minds, it's crucial to align teaching strategies with learning objectives effectively. As Bonk & Graham (2012) emphasize, this synergy is the key to triumphant teaching and learning. As well, in the realm of blended learning, a well-equipped technological arsenal is indispensable. Interactive whiteboards, learning management systems, and digital resources are vital tools for engaging students in meaningful activities (Dziuban et al., 2006; Gedik et al., 2012). A well-designed physical classroom layout and the availability of multimedia tools, software, and learning materials bolster the implementation of group activities and other learning endeavors. Tucker (2012) underscores that these elements heighten the effectiveness of blended learning.

The competence of teachers in wielding technology and adeptly blending online and in-person instruction is a linchpin of success in blended learning. Comprehensive training and professional development elevate their capacity to craft an enriching learning environment (Comas-Quinn, 2011; Graham, 2011). In the sphere of blended learning, the active engagement of students, both online and in the classroom, is imperative. Enhancing learning outcomes hinges on course content and strategies that foster active participation and peer interaction, as championed by Picciano (2016). Moreover, effective assessment methods, encompassing formative and summative evaluations, play a pivotal role in gauging and enhancing learning. Timely feedback assists students in gauging their progress and holds great importance in refining the teaching process (Nicol & Macfarlane-Dick, 2006; Staker & Horn, 2012; Gibson, 2017). Similarly, furnishing essential support and scaffolding, particularly when students navigate the online component, is a blueprint for their success and reducing learning barriers, in line with Stavredes (2011). Acknowledging the influence of students' cultural and social contexts on their interaction with technology and online materials is paramount. Catering to the diverse needs of these students is pivotal in ensuring the success of the teaching and learning process (Warschauer, 2003; Lin et al., 2022). Ensuring all students, including those with disabilities, have unimpeded access to digital resources and classroom activities is a cornerstone of blended learning's triumph (Burgstahler & Doe, 2006; Lin et al., 2022). Additionally, balancing the demands of in-person classes and online components demands effective time management skills from both students and teachers. In this blended learning approach, students must effectively manage their time to participate in both online and in-person instruction, as advocated by Rudestam & Schoenholtz-Read (2009) and Howlett et al. (2011).

These factors harmoniously interact to enrich the learning experience in a blended classroom environment. Thoughtful planning, robust support, and a keen awareness of these elements collectively amplify the overall success of blended learning initiatives. Hence, recognizing the multitude of benefits that blended learning offers underscores its significance and underscores the importance of its adoption.

3.4. Unlocking the Power of Blended Learning: Its Key Benefits

Blended learning, a dynamic fusion of traditional in-person instruction and modern online elements, holds a wealth of advantages, igniting a more effective teaching and learning process. This educational

approach thrives on the interplay of old and new methodologies, delivering a multitude of benefits, which can be delineated in Figure 2.

Personalized Learning)
Impressive Retention Rates)
Cost-Efficiency)
Enhanced Learning Outcomes)
Data-Driven Improvement)
Time Efficiency)
Accessibility)
Augmented Engagement)
Flexibility and Convenience)

Figure 2. Benefits of Blended Learning

Blended learning paves the way for tailor-made learning pathways, catering to individual student needs and diverse learning styles. It promotes active learning, fostering self-guided study. Furthermore, it offers customizable online components, adapting to students' rhythms and preferences, nurturing individualized instruction, and personalized support. This personalized approach kindles students' enthusiasm for learning (Means et al., 2009). As well, research underscores that blended learning significantly enhances learning outcomes. The harmonious blend of face-to-face interaction and online resources augments comprehension, retention, and mastery of the material. This unique characteristic is a powerful asset of this learning approach (Othman et al.,2023). Additionally, blended learning bestows students with the gift of flexibility, permitting them to access learning materials at their chosen time and place, fostering a culture of independent learning. This aspect is especially valuable for mature learners and those juggling other commitments (Picciano, 2016).

Through interactive multimedia and gamified content, online components within blended learning elevate student engagement and motivation to new heights (Staker & Horn, 2012). Educational institutions reap cost-efficiency benefits from blended learning, minimizing the necessity for physical infrastructure and accommodating large student cohorts at a fraction of the cost (Watson et al., 2013). Blended learning actively positions students with purpose, improving their access to more engaging and supportive learning through the symbiosis of in-person and online education (Garrison & Vaughan, 2008). The online facets of blended learning enhance accessibility for students with disabilities, rendering the learning process more effective and inclusive (Coppola et al., 2002). Moreover, blended learning seamlessly integrates critical real-world skills such as digital literacy and technology proficiency, preparing students for the demands of the contemporary workforce (Plass et al., 2015). It streamlines student and instructor time, fostering engagement and efficient learning (Bonk & Graham, 2006). Similarly, online learning platforms often provide valuable data and analytics that empower instructors to assess student progress and adapt teaching methods accordingly (Siemens and Long, 2011).

While the effectiveness of blended learning can vary based on context and implementation, the myriad benefits are undeniable. By thoughtfully integrating in-person and online components and considering the needs of students and instructors, institutions can harness the full potential of blended learning for a more successful teaching and learning experience.

3.5. Challenges of Blended Learning: Understanding the Drawbacks

Blended learning, the fusion of face-to-face instruction with online components, undoubtedly brings several advantages. However, it is equally important to be aware of the associated disadvantages when implementing this approach which are illustrated in Figure 3.

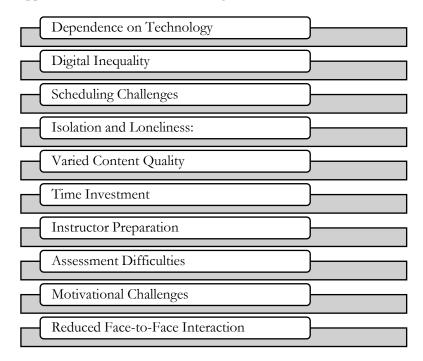


Figure 3. Challenges of Blended Learning

Blended learning heavily relies on technology, making it vulnerable to technical issues that can disrupt the learning process. This may create difficulties for students in accessing online materials and participating in related activities (Puentedura, 2006; Graham, 2013). Similarly, not all students have equal access to technology and the internet, which can result in disparities in learning outcomes and participation. This discrepancy is contingent on the individual capabilities of each student (Warschauer, 2003). As well, blended learning diminishes the level of personal interaction between students and instructors, potentially reducing the opportunity for direct, in-person communication and eye contact. This can be a drawback for those who thrive on personal engagement (Picciano, 2016). Additionally, online components, characterized by limited student interaction, can lead to motivational challenges. Some students may struggle with self-discipline, procrastination, and reduced engagement, as the virtual environment can be isolating (Selwyn, 2011). Moveover, assessing and monitoring student progress in online components of blended learning can be challenging, with fraud and plagiarism being harder to detect in virtual environments (Bray et al., 2008).

Not all educators are equally well-prepared to teach in a blended learning environment. Insufficient training and skills to effectively utilize online tools and resources can pose significant challenges (Graham, 2013). Hence, blended learning can be time-consuming for both instructors and students. Instructors may need to invest additional time in curating and processing online materials, while students may require more time to navigate and complete online assignments (Garrison & Kanuka, 2004). The quality of online material can vary widely, and poorly designed content can hinder learning and propagate misinformation. Finding high-quality resources for every subject can also be a challenge (Young, 2002). Coordinating inperson and online components can be cumbersome, especially for students with busy schedules or part-time jobs (Staker & Horn, 2012). Some students may experience feelings of isolation and loneliness in online learning due to reduced social activities, like group interactions. This can have an impact on their overall well-being and mental health (Anderson & Dill, 2000).

By acknowledging these potential drawbacks of blended learning and taking proactive steps to mitigate them, the benefits of this approach can be maximized, resulting in a more successful teaching, and learning process.

3.6 Navigating Hurdles in Blended Learning Implementation

While blended learning brings a wealth of potential benefits, its implementation is not without its fair share of challenges. These obstacles can stem from a range of factors, including limited network services, technical difficulties (Li et al., 2014), a lack of essential skills among both staff and students, and cultural considerations (Khan et al., 2012). The fusion of traditional in-person instruction with online or digital elements, although promising, presents several hurdles that can significantly influence the effectiveness of this approach as shown in Figure 4.

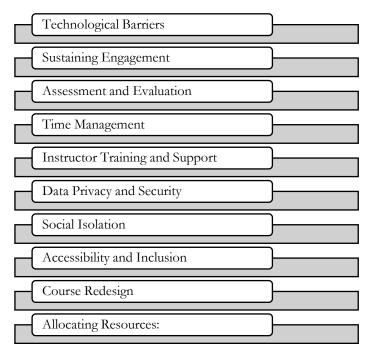


Figure 4. Barriers to Implementing Blended Learning

Access to the required technology and reliable internet connections is not universal. Many students may be disadvantaged due to the absence of essential tools, hindering their full participation in the online components of blended learning (Comas-Quinn, 2011; Dhanarajan & Porter, 2017). Additionally, keeping students actively engaged in learning activities poses a challenge. Designing interactive and meaningful online activities is pivotal in this regard (Bonk & Khoo, 2014). Similarly, blended learning thrives when accompanied by fair and effective assessments that align with both in-person and online learning experiences (Garrison & Vaughan, 2008; Comas-Quinn, 2011). Balancing the demands of in-person classes and online learning can be taxing for students, often leading to time management challenges as they attempt to invest more time in online learning (Comas-Quinn, 2011; Dringus, 2014). Moreover, preparing and supporting staff is paramount for the effective design and delivery of blended courses, which often involve a mix of instructional methods and technologies (Hodges et al., 2020). Safeguarding the privacy and security of student data and online materials is critical but can be quite complex in a blended learning environment (Tene & Polonetsky, 2013). A predominantly online learning environment may leave some students feeling isolated due to limited interaction with active supporters. Traditional classrooms foster interpersonal and social interactions (Picciano, 2017). Online components may be unfamiliar and challenging for all students, including those with disabilities (Burgstahler, 2015). Adapting traditional courses for blended learning necessitates a significant overhaul of curriculum and instructional materials, and making these changes can be a challenging endeavor (Vaughn et al., 2017). Blended learning often demands investments in technology, infrastructure, and training, incurring initial costs (Graham, 2013).

Addressing these challenges requires meticulous planning, ongoing evaluation, and a steadfast commitment to meeting the diverse needs of educators and learners in a blended learning environment. By doing so, more effective learning environments can be created, ensuring that the potential benefits of blended learning are fully realized.

3.7. Future Trends and Directions of Blended Learning in Teaching-Learning Process

Blended learning is an educational approach that combines online and technology-enhanced learning experiences with traditional face-to-face instruction. It has gained popularity in recent years due to its ability to provide a flexible and personalized learning experience. Future trends and directions in blended learning can be identified as follows, along with references to support these trends. Blended learning will move toward more personalized learning paths, and adaptive learning systems that use data and algorithms to tailor content and pace to individual student needs will become more prevalent. This approach can be more attractive and effective for learners (Means et al., 2014). Augmented reality (AR) and virtual reality (VR) technologies will increasingly be integrated into blended learning environments. This will allow students to explore virtual worlds and engage in immersive learning experiences. These technologies have the potential to make complex subjects more understandable and engaging (Deterding et al., 2011). Gamification and game-based learning elements will be increasingly used to improve engagement and motivation. By incorporating game mechanics like scores, badges, and leaderboards, teachers can make teaching as well as student learning more fun and interactive (Hamari et al., 2014).

Smaller learning modules will become more popular and cater to the modern learner's short attention span and need for quick, on-the-go learning. Micro learning can be seamlessly integrated into blended learning approaches (Chen et al., 2017). The importance of social learning and collaboration will continue to grow. Online discussion forums, group projects, and peer learning communities are integral to the blended learning experience. Social interaction can improve comprehension and knowledge retention (Palloff et al., 2007). Mobile devices will play an increasingly prominent role in blended learning. As smartphones and tablets become more prevalent, content and apps will be optimized for mobile delivery, enabling learners to access resources anywhere, anytime (Geta & Olango, 2016). Artificial intelligence (AI) and learning analytics will be used to track student progress, provide timely feedback and make datainformed decisions about instructional planning. These technologies will help educators better understand student performance and adjust instruction accordingly (Siemens & Baker, 2012).

The use of affordable and accessible open educational resources (OER) as learning materials for students will continue to grow. OER can be integrated into blended learning environments to reduce the cost of education and improve access to quality resources (Wiley et al., 2014). It is very important for teachers to receive continuous professional development and thereby increase the effectiveness of blended learning. This includes pedagogical training, technology expertise, and staying up to date with the latest trends in blended learning (Darling-Hammond et al., 2009). As the use of technology in education increases, more attention will be paid to ethical and privacy considerations. Ensuring the security and privacy of student data and promoting responsible technology use is critical (Selwyn, 2017). These trends represent the evolving landscape of blended learning in the teaching-learning process. As technology continues to advance and educational practices adapt, staying informed and flexible in the approach to blended learning will be essential for educators and institutions.

4. DISCUSSION

Blended learning is a versatile and adaptive approach that combines traditional classroom instruction with contemporary digital resources, promising an exciting blend of innovation and adaptation for the future. Its potential is enormous and evident in the numerous benefits it offers to both students and teachers (Raman & Rathakrishnan, 2019). By embracing these trends, meeting the challenges, and continuing to evolve, teachers can create a learning environment that maximizes the advantages of both traditional and digital methods, ensuring a more holistic and effective educational experience (Kumar et al.,2021). The dynamic landscape of education may undergo transformative changes with the emergence of blended learning an educational approach that seamlessly integrates online resources with traditional face-to-face teaching (Caird & Roy, 2019). Developing flexibility through this learning approach increases engagement and opens the door to personalized learning is fascinating (Glazer, 2023). The beauty of blended learning lies in its ability to accommodate diverse learning styles and preferences, addressing the needs of learners through personalized pathways and fostering a more engaging and effective learning experience (Kumar et al.,2021). Integrating technology not only facilitates interactive learning content but also encourages learner-directed learning (Glazer, 2023). Moreover, the integration of emerging technologies such as Augmented

Reality, Virtual Reality, and Blended Learning Artificial Intelligence into the learning and teaching process is fascinating and opens up the educational process in innovative ways (Asad et al.,2021). These advances enhance learning engagement and have the potential to transform complex subjects into comprehensible experiences. On the other hand, blended learning offers many advantages through its use of personalized learning pathways, improved learning outcomes, flexibility, enhanced engagement, and cost-efficiency (Chowdhury, 2020).

What is unique about a blended learning program is that it provides students with all these benefits as well as real-life experiences in a physical classroom. The integration of real-world skills and time efficiency further underscores its relevance in contemporary education (Borup & Drysdale, 2014). Correspondingly, the success of blended learning depends on various factors, including pedagogical approaches, technology infrastructure, teacher competencies, student engagement, assessment methods, and cultural context, all collectively shaping the effectiveness of the teaching and learning process in a blended environment (Chen et al., 2023). Similarly, through blended learning, students are continuously engaged in learning activities, and motivation, along with the personalization of learning experiences, is enhanced by teachers' encouragement, compassion, and caring guidance, contributing to students' academic success (Pachisia, 2022). Exam performance and overall course outcomes were found to be higher under this blended learning approach compared to the traditional classroom delivery method where teachers deliver learning materials via the Internet or a learning platform, enabling students to access content and information at any time (Bhatnagar & Many, 2022).

The importance of using blended learning lies in the use of formative and summative assessments to monitor student progress and create individualized learning plans (Broadbent et al., 2021). Therefore, the blended learning environment plays a crucial role in making the learning and teaching process effective. However, amid the rise of open educational resources (OER) and technological advancements, attention to ethical and privacy considerations is imperative for cost efficiency, accessibility, and the responsible use of technology. It is important to ensure that the benefits of blended learning are effectively managed while addressing challenges such as technological dependency, digital inequality, and motivational issues. Recognizing these challenges is key to devising strategies to minimize potential weaknesses and optimize the learning experience (Bandyopadhyay et al., 2021).

Ultimately, blended learning is a transformative force in education, offering a dynamic and adaptive approach to teaching and learning.

5. CONCLUSION

In essence, blended learning represents a dynamic approach that combines the best of traditional face-to-face instruction with online learning elements, fostering interaction and collaboration between students and instructors. This method leverages the strengths of both modalities, making it a holistic and effective educational strategy. By incorporating blended learning into the teaching and learning process, educators can enhance student understanding, retention, and subject mastery. This is achieved through key benefits of flexibility, convenience, engagement, motivation, cost-effectiveness, and higher retention rates as noted by Garrison and Kanuka (2004) and Graham (2013).

The success of blended learning is influenced by various factors including pedagogical approaches, technology infrastructure, classroom design, teacher skills and training, student engagement, assessment methods, cultural and social context, and time management (Bonk & Graham, 2012; Dziuban et al., 2006). Feedback from students and instructors generally supports these findings, resulting in higher pass rates and improved learning outcomes (López-Pérez et al., 2011).

However, blended learning is not without its challenges. These include technological barriers, digital inequality, lack of face-to-face interaction, motivational barriers, assessment complexities, instructor preparation issues, time management struggles, content quality issues, and scheduling difficulties (Picciano, 2016; Selwyn, 2011). To successfully navigate these challenges, it is essential to address the factors influencing the learning environment, overcome the disadvantages, and mitigate implementation challenges. Providing the necessary resources, support, and training is critical to ensuring that blended learning becomes a satisfying and thriving experience for students and teachers alike (Comas-Quinn, 2011).

Acknowledgment. Not applicable

Data Availability Statement. Data sharing is not applicable to this article as no new data were created or analyzed in this study.

Conflicts of Interest. The author declared no potential conflicts of interest with respect to the research, authorship, and/or publication of this article.

Funding. The author received no financial support for the research, authorship, and/or publication of this article.

REFERENCES

- Ahmad, W. F. B. W., Shafie, A. B., & Janier, J. B. (2008). Students' perceptions towards blended learning in teaching and learning mathematics: Application of integration. *In Proceedings 13th Asian Technology Conference in Mathematics* (ATCM08), Suan Sunanda Rajabhat, University Bangkok, Thailand.
- Anderson, C. A., & Dill, K. E. (2000). Video games and aggressive thoughts, feelings, and behavior in the laboratory and in life. *Journal of Personality and Social Psychology*, 78(4), 772-790. https://doi.org/10.1037//0022-3514.78.4.772
- Asad, M. M., Naz, A., Churi, P., & Tahanzadeh, M. M. (2021). Virtual reality as pedagogical tool to enhance experiential learning: a systematic literature review. *Education Research International*, 2021, 1-17. https://doi.org/10.1155/2021/7061623
- Bandyopadhyay, S., Bardhan, A., Dey, P., & Bhattacharyya, S. (2021). Bridging the education divide using social technologies. Springer. https://doi.org/10.1007/978-981-33-6738-8
- Bhatnagar, R., & Many, J. (2022). Teachers using social emotional learning: meeting student needs during COVID-19. International Journal of Technology in Education, 5(3), 518-534. https://doi.org/10.46328/ijte.310
- Boelens, R., De Wever, B., & Voet, M. (2017). Four key challenges to the design of blended learning: A systematic literature review. *Educational Research and Reviews, 22*, 1–18. https://doi.org/10.1016/j.edurev.2017.06.001
- Bonk, C. J., & Graham, C. R. (2006). The handbook of blended learning: Global perspectives, local designs. John Wiley and Sons.
- Bonk, C. J., & Graham, C. R. (2012). The Handbook of Blended Learning: Global Perspectives, Local Designs. New Jersey, John Wiley and Sons.
- Bonk, C. J., & Khoo, E. (2014). Adding Some TEC-VARIETY: 100+ Activities for Motivating and Retaining Learners Online. Open World Books.
- Borup, J., & Drysdale, J. (2014). On-site and online facilitators: Current and future direction for research. Handbook of Research on K-12 Online and Blended Learning, 2, 423-442.
- Bray, E., Aoki, K., & Dlugosh, L. (2008). Digital divide and e-learning: A case study of a university-level psychology class. *Computers and Education*, *51*(3), 1117-1132.
- Broadbent, J., Sharman, S., Panadero, E., & Fuller-Tyszkiewicz, M. (2021). How does self-regulated learning influence formative assessment and summative grade? Comparing online and blended learners. *The Internet and Higher Education*, 50, 100805. https://doi.org/10.1016/j.iheduc.2021.100805
- Bruggeman, B. (2022). Examining blended and online learning practices in higher education: A teacher perspective. Vrije University.
- Burgstahler, S. (2015). Universal design in higher education: From principles to practice. Harvard Education Press.
- Burgstahler, S., & Doe, T. (2006). Equal access: Creating universal instruction. Information Age Publication.
- Caird, S., & Roy, R. (2019). Blended learning and sustainable development. *Encyclopedia of Sustainability in Higher Education*, 107-116.
- Chen, B., Seilhamer, R., Bennett, L., & Bauer, S. (2017). Students' mobile learning practices in higher education: A multi-year study. *Educause Review*, 7(1), 36-43.
- Chen, M., Wang, Z., Liang, L., Ma, Z., & Liu, Y. (2023). Typical practical cases in blended learning. In *Handbook of Educational Reform Through Blended Learning*. Springer Nature Singapore.
- Chou, C. T., Chuang, C. P., & Zheng, B. Y. (2013). The study of blended learning on a vocational high school in Taiwan. International Journal of Modern Education and Computer Science, 5(3), 1-7. https://doi.org/10.5815/ijmecs.2013.03.01

- Chowdhury, F. (2020). Blended learning: how to flip the classroom at HEIs in Bangladesh?. Journal of Research in Innovative Teaching and Learning, 13(2), 228-242. https://doi.org/10.1108/JRIT-12-2018-0030
- Comas-Quinn, A. (2011). Learning to teach online or learning to become an online teacher: An exploration of teachers' experiences in a blended learning course. *ReCALL*, 23(3), 218-232. https://doi.org/10.1017/S0958344011000152
- Coppola, N. W., Hiltz, S. R., & Rotter, N. G. (2002). Becoming a virtual professor: Pedagogical roles and asynchronous learning networks. *Journal of Management Information Systems*, 18(4), 169-189. http://dx.doi.org/10.1080/07421222.2002.11045703
- Darling-Hammond, L., Wei, R. C., Andree, A., Richardson, N., & Orphanos, S. (2009). Professional learning in the learning profession. National Staff Development Council.
- Deterding, S., Dixon, D., Khaled, R., & Nacke, L. (2011). From game design elements to gamefulness: defining" gamification". In Proceedings of the 15th International Academic Mind Trek conference: Envisioning Future Media Environments (pp. 9-15). https://doi.org/10.4000/sdj.287
- Dhanarajan, G., & Porter, D. (2017). Unfreezing Change in the ODL Environment: Implications for MOOCs. In *Open and Distance Education in Asia and the Pacific* (pp. 71-83). Springer.
- Dringus, L. P. (2014). Blended learning: The convergence of online and face-to-face education. In Handbook of Research on Educational Communications and Technology, 855-864. Springer.
- Dziuban, C., Hartman, J., Juge, F., Moskal, P., & Sorg, S. (2006). Blended learning entering the mainstream. *International Journal of Educational Technology in Higher Education*, 3(5), 1-16.
- García-Valcárcel, A., & Mena, J. (2021). In-service teachers' use of ICT for the promotion of collaborative professional learning. In Research anthology on facilitating new educational practices through communities of learning, 287-301. IGI Global. https://doi.org/10.4018/978-1-7998-7294-8.ch015.
- Garrison, D. R., & Kanuka, H. (2004). Blended learning: Uncovering its transformative potential in higher education. *The Internet and Higher Education*, 7(2), 95-105. https://doi.org/10.1016/j.iheduc.2004.02.001
- Garrison, D. R., & Vaughan, N. D. (2008). Blended learning in higher education: Framework, principles, and guidelines. John Wiley and Sons.
- Gedik, N., Kiraz, E., & Ozden, M. Y. (2012). The optimum blend: Affordances and challenges of blended learning for students. *Turkish Online Journal of Qualitative Inquiry*, 3(3), 102-117.
- Geta, M., & Olango, M. (2016). The impact of blended learning in developing students' writing skills: Hawassa University in focus. *African Educational Research Journal*, 4(2), 49-68. http://www.netjournals.org/aer_index.html
- Gibson, D., Broadley, T., & Downie, J. (2017). Blended learning in a converged model of university transformation. Blended learning for quality higher education: Selected case studies on implementation from Asia-Pacific, 235-263.
- Glazer, F. S. (Ed.). (2023). Blended learning: Across the disciplines, across the academy. Taylor and Francis.
- Graham, C. R. (2011). Theoretical considerations for understanding technological pedagogical content knowledge (TPACK). *Computers and education*, 52(3), 800-810. http://doi:10.1016/j.compedu.2011.04.010.
- Graham, C. R. (2013). Emerging practice and research in blended learning. In Handbook of Distance Education. Routledge.
- Green, B., & Bigum, C. (2003). Literacy education and the new technologies: Hypermedia or media hype? In G. Bull & M. Anstey (Eds), *The Literacy Lexicon* (pp. 209–224). Frenchs Forest, Nsw, Pearson Education Australia.
- Hamari, J., Koivisto, J., & Sarsa, H. (2014). Does gamification work? A literature review of empirical studies on gamification. In *Proceedings of the 47th Hawaii International Conference on System Sciences*, 6-9, Hawaii, USA.
- Heirdsfield, A., Walker, S., Tambyah, M., & Beutel, D. (2011). Blackboard as an online learning environment: What do teacher education students and staff think? *Australian Journal of Teacher Education. 36*, 71.
- Hodges, C. B., Moore, S., Lockee, B. B., Trust, T., & Bond, A. (2020). The difference between emergency remote teaching and online learning. *Educause Review*, 27. https://er.educause.edu/articles/2020/3/the-differencebetween-emergency-remote-teaching-and-online-learning
- Howlett, D., Vincent, T., Watson, G., Owens, E., Webb, R., Gainsborough, N., & Vincent, R. (2011). Blending online techniques with traditional face to face teaching methods to deliver final year undergraduate radiology learning content. *European Journal of Radiology*, 78(3), 334341. https://doi.org/10.1016/j.ejrad.2009.07.028.

- Khan, A. I., Shaik, M. S., Ali, A. M., & Bebi, C. V. (2012). Study of blended learning process in education context. International Journal of Modern Education and Computer Science, 4(9), 23. http://doi.org/10.5815/ijmecs.2012.09.03
- Krasnova, T. (2015). A paradigm shift: Blended learning integration in Russian higher education. *Procedia-Social and Behavioral Sciences, 166,* 399-403. http://doi.org/10.1016/j.sbspro.2014.12.543
- Kumar, A., Krishnamurthi, R., Bhatia, S., Kaushik, K., Ahuja, N. J., Nayyar, A., & Masud, M. (2021). Blended learning tools and practices: A comprehensive analysis. *IEEE Access*, 9, 85151-85197.
- Li, Z., Tsai, M. H., Tao, J., & Lorentz, C. (2014). Switching to blended learning: The impact on students' academic performance. *Journal of Nursing Education and Practice*, 4(3), 245. https://doi.org/10.5430/jnep.v4n3p245
- Lim, D. H., & Morris, M. L. (2009). Learner and instructional factors influencing learning outcomes within a blended learning environment. *Journal of Educational Technology and Society*, 12(4), 282-293. https://www.jstor.org/stable/jeductechsoci.12.4.282
- Lin, Y., Wang, X., Hao, F., Wang, L., & Huang, C. (2022). Effective knowledge dissemination modeling and regulation in blended learning networks. *IEEE Transactions on Computational Social Systems*, 5, 1-15. https://doi.org/10.1109/TCSS.2022.3213076
- López-Pérez, M. V., Pérez-López, M. C., & Rodríguez-Ariza, L. (2011). Blended learning in higher education: Students' perceptions and their relation to outcomes. *Computers and Education*, 56(3), 818-826. http://dx.doi.org/10.1016/j.compedu.2010.10.023
- Means, B., Bakia, M., & Murphy, R. (2014). Learning online: What research tells us about whether, when, and how. Routledge.
- Means, B., Toyama, Y., Murphy, R., Bakia, M., & Jones, K. (2009). Evaluation of evidence-based practices in online learning: *A meta-analysis and review of online learning studies*. U.S. Department of Education. http://repository.alt.ac.uk/id/eprint/629
- Mitchell, P., & Forer, P. (2010). Blended learning: The perceptions of first-year geography students. *Journal of Geography in Higher Education, 34*(1), 77-89.
- Nicol, D. J., & Macfarlane-Dick, D. (2006). Formative assessment and self-regulated learning: A model and seven principles of good feedback practice. *Studies in Higher Education*, 31(2), 199-218. http://doi.org/10.1080/03075070600572090
- Oliver, M., & Trigwell, K. (2005). Can 'blended learning'be redeemed? E-learning Digit. Saga Journals.2(1),17–26. https://doi.org/10.2304/elea.2005.2.1.17
- Othman, I. W., Tshung, F. C. C., Salam, S. N., Mohd, M. K., Shah, S. M., & Yusoff, M. S. (2023). Revitalizing The Educational Landscape Post-Pandemic: An In-Depth Analysis of Challenges and Issues In Teaching And Learning. *Psychology*, 8(52), 553-587.
- Owston, R., York, D., & Murtha, S. (2013). Student perceptions and achievement in a university blended learning strategic initiative. *The Internet and Higher Education, 18*, 38-46. http://dx.doi.org/10.1016/j.iheduc.2012.12.003
- Pachisia, J. (2022). The concept of blended learning mode. International Journal of Home Science, 8(1), 74-81.
- Palloff, R. M., & Pratt, K. (2007). Building online learning communities: Effective strategies for the virtual classroom. John Wiley and Sons.
- Pandita, D., & Kumar, V. R. (2023). Online teaching and its impact on self-monitoring of faculty members: learnings for the future from a pandemic. *Higher Education, Skills and Work-Based Learning*, 13(4), 682-696.
- Picciano, A. G. (2016). Blended learning: Research perspectives. Routledge.
- Picciano, A. G. (2017). Theories and frameworks for online education: Seeking an integrated model. Online Learning, 21(3), 166-190.
- Plass, J. L., Homer, B. D., & Kinzer, C. K. (2015). Foundations of game-based learning. *Educational Psychologist*, 50(4), 258-283. http://doi.org/10.1080/00461520.2015.1122533
- Puentedura, R. R. (2006). Transformation, technology, and education. *Education and Information Technologies*, 11(2), 101-108.
- Qasem, A. A. A., & Nathappa, V. (2016). Teachers' perception towards ICT integration: professional development through blended learning. *Main Issues of Pedagogy and Psychology*, 4(2), 20-26.
- Rahman, N. A., & Sahibuddin, S. (2010). Social interaction in e-learning: an overview Information Technology (ITSim). *International Symposium on Information Technology IEEE*,1, 1–4.

- Rahman, N. A., Arifin, N., Manaf, M., Ahmad, M., Zin, N. M., & Jamaludin, M. (2020). Students' perception in blended learning among science and technology cluster students. *In Journal of Physics: Conference Series*, 1496(1),012012. http://doi.org/10.1088/1742-6596/1496/1/012012
- Raman, A., & Rathakrishnan, M. (2019). Blended Learning in Higher Education 4.0: A Brief Review. Redesigning Higher Education Initiatives for Industry 4.0, 70-84.
- Ranieri, M., Giampaolo, M., & Bruni, I. (2019). Exploring educators' professional learning ecologies in a blended learning environment. British Journal of Educational Technology, 50(4), 1673-1686. https://doi.org/10.1111/bjet.12793
- Rudestam, K. E., & Schoenholtz-Read, J. (2009). Handbook of online learning. Sage Publications.
- Sanchez, M.C. (2017). Increasing the effectiveness of educational technologies with the use of machine learning methods (Doctoral dissertation). Purdue University ProQuest Dissertations Publishing.
- Sari, F. M., & Wahyudin, A. Y. (2019). Undergraduate students' perceptions toward blended learning through instagram in English for business class. *International Journal of Language Education*, 3(1), 64-73. http://dx.doi.org/10.26858/ijole.v1i1.7064
- Selwyn, N. (2011). Schools and schooling in the digital age: A critical analysis. Routledge.
- Selwyn, N. (2017). Education and technology: Key issues and debates. Bloomsbury Publishing.
- Siemens, G., & Baker, R. S. (2012). Learning analytics and educational data mining: Towards communication and collaboration. In Proceedings of the 2nd International Conference on Learning Analytics and Knowledge, 252-254.
- Siemens, G., & Long, P. (2011). Penetrating the fog: Analytics in learning and education. *Educause Review*, 46(5), 30-32. http://www.educause.edu
- Sorbie, J. (2015). Exploring teacher perceptions of blended learning (Doctoral dissertation). Walden University.
- Staker, H., & Horn, M. B. (2012). Classifying K-12 blended learning. Innosight Institute.
- Stavredes, T. (2011). Effective online teaching: Foundations and strategies for student success. John Wiley and Sons.
- Tayebinik, M., & Puteh, M. (2012). Sense of community: how important is this quality in blended courses. *Proceeding of the International Conference on Education and Management Innovation*, Singapore.
- Tene, O., & Polonetsky, J. (2013). Privacy in the age of big data: A time for big decisions. *Stanford Law Review Online,* 66, 63.
- Torrisi-Steele, G. (2011). Blended learning primer. In Encyclopedia of information communication technologies and adult education integration (521-538). IGI Global.
- Tseng, H., & Walsh, E. J. (2016). Blended vs. traditional course delivery: Comparing students' motivation, learning outcomes, and preferences. *Quarterly Review of Distance Education*, 17(1), 43-52.
- Tucker, B. (2012). The flipped classroom. *Education Next, 12*(1), 82-83. https://www.educationnext.org/the-flipped-classroom/
- Van Laer, S., & Elen, J. (2017). In search of attributes that support self-regulation in blended learning environments. Education and Information Technologies, 22, 1395-1454. https://doi.org/10.1007/s10639-016-9505-x
- Vaughn, H. L., Loeffler, T. A., & De Smet, C. M. (2017). Redesign of a large lecture course into a small blended course. Educational Technology Research and Development, 65(1), 203-217.
- Wanner, T., & Palmer, E. (2015). Personalising learning: Exploring student and teacher perceptions about flexible learning and assessment in a flipped university course. *Computer Education.* 88, 354–69. http://dx.doi.org/10.1016/j.compedu.2015.07.008
- Warschauer, M. (2003). Technology and social inclusion: Rethinking the digital divide. MIT Press.
- Watson, J., Murin, A., Vashaw, L., Gemin, B., & Rapp, C. (2013). Keeping Pace with K-12 Online and Blended Learning: An Annual Review of Policy and Practice. 10 Year Anniversary Issue. Evergreen Education Group.
- Wiley, D., Bliss, T. J., & McEwen, M. (2014). Open Educational Resources: A Review of the Literature. In Handbook of Research on Educational Communications and Technology, 781-789. Springer.
- Young, J. R. (2002). Hybrid teaching seeks to end the divide between traditional and online instruction. *The Chronicle* of Higher Education, 48(28), A33-A34.